

Terms and Conditions

Welcome to the Fragrances and Flavours Association of India (FAFAI) website (www.fafai.in). These Terms and Conditions ("Terms") govern your access to and use of our website, online services, and participation in our workshops, seminars, and other events. By accessing or using our services, including making online payments, you agree to be bound by these Terms. If you do not agree, please do not use our services.

FAFAI is a non-profit association registered in India, with its registered office at 2-B, Court Chambers, 35, Sir Vithaldas Thackersey Marg, Mumbai-400020, India. We reserve the right to update these Terms at any time, and any changes will be effective upon posting on the website. Your continued use of the services constitutes acceptance of the revised Terms.

1. Membership Subscriptions

- **Eligibility and Categories:** Membership is available in various categories, including Life Membership, Ordinary Membership, and Associate Membership (with sub-categories such as associations, educational institutions, research professionals, agencies, merchants, and firms in related industries). Eligibility depends on your involvement in the fragrances and flavours industry, such as manufacturing, trading, research, or related activities. Specific criteria include having an established place of business, relevant qualifications, or connections to the industry. Applications are subject to review and approval by FAFAI's Managing Committee, which may accept or reject any application without providing reasons.
- **Application Process:** To apply, you must submit accurate and complete information online, including details such as name, address, contact information, nature of business, supporting documents (e.g., copies of sales invoices, tax registration certificates, letters from principals), and evidence of business activities. Incomplete or inaccurate submissions may result in rejection.
- **Fees and Payments:** Membership involves entrance fees, subscription fees, and applicable taxes (e.g., GST at prevailing rates). Fees vary by category and are detailed on the website or in our membership guidelines. All payments must be made online through our secure payment system. On approval of the membership application, all payments made online through our various payment methods, such as credit/debit cards and net banking. Payments are processed securely by third-party providers, and FAFAI does not store your full payment details.
- **Approval and Activation:** Membership is guaranteed only after approval & payment; it activates only after approval.

- **Renewal and Cancellation:** Ordinary and Associate memberships require annual renewal. Ordinary and Associate memberships must be renewed annually. Renewals should be completed within three months from the start of each financial year (beginning in April). Life Membership is one-time and non-renewable. Failing to renew in time might suspend your membership.
- **Rights and Obligations:** Members must comply with FAFAI's rules and regulations. Associate Members do not have voting rights. FAFAI may terminate membership for violations, without refund.

2. Workshops, Seminars, and Events

- **Registration:** Participation requires registration and payment through the website. Spots are allocated on a first-come, first-served basis.
- **Fees:** Event fees are non-transferable and subject to our Refund Policy.
- **Conduct:** Participants must comply with event rules. FAFAI reserves the right to deny entry or remove participants for disruptive behavior without refund.
- **Changes:** We may cancel, reschedule, or modify events due to unforeseen circumstances. In such cases, we will notify you and offer alternatives or refunds as per our Refund Policy.

3. Online Payments

- **Payment System:** Payments are facilitated by a secure third-party system compliant with industry standards (e.g., PCI-DSS). You authorize us to charge your selected payment method for memberships, events, or other services.
- **Security:** We employ encryption and secure protocols for transactions. However, you are responsible for maintaining the security of your account and payment information.
- **Failed Transactions:** If a payment fails, your subscription or registration may be suspended until resolved. FAFAI is not liable for any losses due to payment failures.
- **Currency:** All transactions are in Indian Rupees (INR) unless otherwise specified.
- **Taxes and Fees:** All amounts are exclusive of applicable taxes unless otherwise specified.

4. User Accounts

- **Creation:** You may need to create an account for subscriptions or events. Provide accurate information and keep your login credentials confidential.

- **Prohibited Activities:** You agree not to: (a) use the services for illegal purposes; (b) transmit harmful content; (c) interfere with the website's functionality; or (d) impersonate others.
- **Termination:** We may suspend or terminate your account for violations of these Terms, without notice or refund.

5. Intellectual Property

- All content on the website (e.g., logos, materials from events) is owned by FAFAI or its licensors and protected by Indian copyright laws. You may not reproduce, distribute, or use it without prior written permission, except for personal, non-commercial use.

6. Limitation of Liability

- FAFAI provides services "as is" without warranties. We are not liable for indirect, consequential, or incidental damages, including loss of data or profits.
- We are not responsible for third-party services.

7. Indemnification

- You agree to indemnify FAFAI against any claims arising from your misuse of the services or violation of these Terms.

8. Governing Law and Dispute Resolution

- These Terms are governed by the laws of India. Disputes shall be resolved through arbitration in Mumbai under the Arbitration and Conciliation Act, 1996, or in the courts of Mumbai.

9. Miscellaneous

- **Force Majeure:** FAFAI is not liable for delays due to events beyond our control (e.g., natural disasters).
- **Severability:** If any provision is invalid, the remainder remains enforceable.
- **Contact:** For questions, contact us at mail@fafai.in or +91-22-35216977.

By using our services, you confirm you are at least 18 years old or have legal capacity to contract under Indian law.